

HOMELESS ASSESSMENTS

- **Louisville Metro Human Services provides homeless assessments through our staff at the Neighborhood Place sites for households; specifically those that cannot access emergency shelter. The applicants are interviewed by a social worker to discuss length of homelessness, barriers to obtaining housing, and type of housing needs.**
- **Homeless families that meet the federal definition of homeless are referred to case management and assistance in obtaining housing through a special grant, the Homeless Families Response Program. Obtaining housing/shelter may take several weeks. Families must be willing to consider public housing placement if available. The case manager discusses which housing options are available to the family based on housing criteria. Families must agree to work with the case manager to obtain housing.**
- **Homeless individuals (single person households) are also assessed and referred to available emergency shelter in the community and assistance with housing applications.**



SERVICE REQUESTS

- **To request services via email please click on the email below and someone will respond with information as to which Neighborhood Place you can contact by email or phone.**
- **To request by email: Charlotte.Heinz-Gerrell@louisvilleky.gov**
- **To request services via telephone, please call at 574-6468 to identify the nearest Neighborhood Place site to contact for the above services.**